



Fact Sheet

What is Bike Assist?

Bike Assist is roadside assistance for your bicycle. If you run into a problem that cannot be fixed on the spot, CAA will transport you and your bicycle wherever you need to go. Just like our regular roadside assistance, it's available completely free as part of your membership 24-7.

Why are we offering Bike Assist?

Many Manitobans are making a shift towards a greener lifestyle and choosing products and services that are socially responsible. Commuters are more responsible and many already use their bicycle as their main mode of transportation.

Other information:

- It counts as one of the four free service calls members are allotted annually.
- Members can be transported home or to a repair shop of their choice
- Just like our traditional road side service, our goal is to provide service in less than one hour.
- Calls will be prioritized the same as other service calls. If there is an immediate safety concern, that call is always moved to the front of the line.
- Basic memberships are allowed up to five kms for towing, but because CAA has an agreement in place with Gord's Ski and Bike, tows to either location are free for members – no matter where they are in the city, no matter what their membership level.
- Members get 10 per cent off repair service and 15 per cent off parts at Gord's Ski and Bike.
- Available anywhere where CAA Manitoba would regularly provide emergency roadside assistance.
- CAA will not attempt to fix the bike, but may do so in the future
- CAA will not unlock bicycles or cut securing devices because ownership cannot be proven.

Membership

- For around seven dollars per month, a basic CAA membership includes four annual road service calls, a variety of hot travel deals, discounts on insurance and many other money saving benefits.

For more information, please contact:

Liz Peters, Public and Government Affairs Manager

Office: (204) 262-6039 Cell: (204) 797-4326 E-mail: lizp@caamanitoba.com